

More Cleaning, More Often

See How Some Clients are Helping to
Keep Our Offices as Safe as Possible

With enhanced cleaning protocols in place at all Paychex locations across the country, clients like Gladys' Cleaning Service take pride in their role keeping worksites like our NJ Fulfillment Center clean and disinfected.

[Read More ▶](#)

[Submit a Story](#)



Above, Gladys and Kennedy Castro (in white shirts) with members of their crew at the Paychex New Jersey Fulfillment Center. Gladys says, "We would like to give a special thank you to Paychex for giving us the opportunity to clean your workplace. The receptionist, your employees, and of course Alfonso Malgieri (processing center manager) and Angel Giler-Moreira (sales) have been so nice and polite to our team."

[1/29/2021]

When the landlord of our NJFC location suspended the cleaning service at the beginning of the pandemic due to most of the tenants closing, processing center manager **Alfonso Malgieri** knew just where to turn. He enlisted Gladys' Cleaning Service, a Paychex client since 2019. "They have been doing a terrific job for us," Alfonso says.

It May Not Be Glamorous, But It's Important

Owner Gladys Vonglahn says that throughout her career in the cleaning industry, she's had people undervalue what she does, looking for the cheapest price instead of the most professional cleaners. But all that changed when COVID-19 brought attention to the importance of keeping workplaces clean. "We feel very proud to be in the first line of the essential jobs. Just like other professionals, cleaning service is a career and a profession and something to not be taken for granted," she says.

Indeed, before the pandemic, many of us didn't think twice about having the offices cleaned. Sure, we'd notice our trash cans had been emptied, and maybe we'd see the cleaning crew come in if we were at the office late enough, but once COVID-19 became a part of our lives, we were suddenly wondering if the infectious disease was lurking on every surface.

But our facilities team sprang into action to protect employees in fulfillment and data centers who were still coming into the office. They put enhanced cleaning protocols into place at all buildings: cleaning supplies and hand sanitizer stations were placed around the offices in conference and break rooms, and high-touch areas (think doors, stair railings, elevator buttons) are cleaned multiple times throughout the day.

The NJFC isn't the only location using a Paychex client as our cleaning vendor.

In the Ohio Fulfillment Center, Werner Services has been our cleaning vendor since the site opened. Processing center manager **Leslie Corwin** says she expanded their services to add a stricter regimen as a result of COVID-19. They went to daily cleaning from twice a week, and added many steps to ensure safety, such as using

bleach and disinfectants every night on doors, carts, kitchen chairs, tables, desks, countertops, and other frequently touched surfaces.

One state over in the Philadelphia Fulfillment Center, Penn Cleaning – a client in Lehigh Valley – follows a similar protocol. Processing center manager **Deb Penny** says employees clean all carts, keyboards, and computer mice after every run, and they're disinfected again at night by the cleaning crew, who also disinfects surfaces along with regular vacuuming and trash removal.

Cleaning Services Go the Extra Mile



Above: One of Gladys' passion as a businesswoman is helping others be successful. She often gives free seminars for budding entrepreneurs.

Along with adhering to Paychex's enhanced protocols, Gladys implemented her own guidelines to prevent the spread of the virus among her own employees and workers in her clients' facilities.

From training on new cleaning supplies that helps her team be more effective, to practicing social distancing while cleaning, to changing the vacuum bags after each cleaning, to taking frequent COVID tests to ensure the cleaning crew is healthy, Gladys knows how important it is for workers to feel safe. "We pride ourselves on keeping businesses clean so their workers feel comfortable going to their jobs."

For the hundreds of critical onsite employees who've been coming into work as usual since the pandemic began, many Rochester employees who've been back in the office since

the fall, and those who'll start voluntarily returning to their offices over the coming months, knowing their workplace is clean is one less thing to worry about. ■

This story was published on myLink, the Paychex employee news portal, on Friday, January 29, 2021.

©Paychex, Inc. 2021

